# **Finance and Resources Committee**

10.00am, Tuesday, 7 November 2017

# Resources Directorate - Revenue Budget Monitoring 2017/18 - Month Five position

| Item number         | 7.4       |
|---------------------|-----------|
| Report number       |           |
| Executive/routine   | Routine   |
| Wards               | City-wide |
| Council Commitments |           |

# **Executive Summary**

The report sets out the projected five-month revenue monitoring position for the Resources Directorate, based on actual expenditure and income to the end of August 2017 and expenditure and income projections for the remainder of the financial year.

£1.460 million of in-year savings have been identified for the Resources Directorate revenue budget for 2017/18 to mitigate budget pressure elsewhere in the Council's 2017/18 revenue budget. The attainment of this position is subject to undertaking ongoing action to deliver approved savings together with active management of risks and pressures.



# Resources Directorate - Revenue Budget Monitoring 2017/18 - Month Five position

# 1. Recommendations

- 1.1 It is recommended that the Finance and Resources Committee notes:
  - 1.1.1 Resources Directorate is currently projecting a £1.460 million underspend for 2017/18; and
  - 1.1.2 the risks to the achievement of a balanced revenue budget projection.

### 2. Background

- 2.1 The Council's Financial Regulations require submission of quarterly monitoring reports on service financial performance to the Finance and Resources Committee.
- 2.2 This report advises on the projected outturn for the Resources Directorate revenue budget for 2017/18 based on the position after five months of the financial year.

#### 3. Main report

#### **Month Five Position**

- 3.1 Resources Directorate revenue budget for 2017/18 is £165.559 million. The budget is stated after inclusion of approved savings of £10.426 million.
- 3.2 The period five projection reflects an underspend of £1.460 million across the Resources Directorate, following an exercise to identify in-year savings, including acceleration of 2018/19 savings delivery.
- 3.3 Savings identified in 2017/18 are:
  - 3.3.1 Customer £0.500 million one-off saving from use of transformation contingency;
  - 3.3.2 Finance £0.085 million one-off employee cost saving from turnover;
  - 3.3.3 HR £0.150 million one-off saving from review of Leadership and Development costs;
  - 3.3.4 ICT £0.443 million acceleration of savings from 2018/19 from mobile telephones contract and fixed line costs;

- 3.3.5 Property and Facilities Management £0.260 million one-off savings from employee costs and ICT project slippage for Edinburgh Shared Repairs service;
- 3.3.6 Service-wide £0.022 million saving from pause in recruitment activity.
- 3.4 An analysis of the projection by service area is provided in Appendix 1.

#### **Savings Implementation Plans**

- 3.5 The revenue budget approved by Council on 9 February 2017 requires Resources Directorate to achieve incremental savings of £10.426 million in 2017/18. These are detailed in Appendix 2.
- 3.6 Savings implementation plans have been developed and revenue budget monitoring reports are considered by Resources Management Team on a regular basis.
- 3.7 The Asset Management Strategy savings target of £0.8 million is forecast to be achieved from additional rental income. The Asset Management Strategy programme is continuing to develop sustainable plans to achieve savings from organisational redesign, estate rationalisation and rental income, to meet savings targets of £5.8 million in 2018/19 and a further £0.4 million for 2019/20 a cumulative total of £6.2 million by 2019/20.
- 3.8 Internal recoveries of employee costs by Legal Services is forecast to be achieved within the income target for 2017/18. This position is subject to a risk of under-recovery, if rechargeable work is not as high as anticipated. The achievement of the income target will continue to be tracked monthly.
- 3.9 Customer savings targets for 2017/18 are on course to be achieved. Savings are mainly forecast to be achieved from a reduction in employee costs in Business Support and Transaction processing and through improved Council Tax collection. £0.932 million of savings will be achieved from one-off measures prior to implementation of business cases for printing (annual savings £0.432 million) and robotics (annual savings £0.500 million) in 2018/19.

#### Risks

- 3.10 There remain several significant financial risks in the Resources Directorate revenue budget for 2017/18. Key risks are:
  - 3.10.1 the Council's ICT contract with CGI Limited is subject to ongoing volume usage diligence. Following diligence, there is a risk that contract volumes are at variance with contract assumptions. Contract diligence and the consequent financial impact continues to be progressed;
  - 3.10.2 Transformation savings not being fully achieved. While there is evidence of significant progress towards the achievement of all savings targets and mitigating measures identified where savings targets are not being fully achieved during 2017/18, full realisation of savings targets will continue to be tracked and reported to service management teams. Alternative savings

measures will be developed, where a risk emerges as to the achievement of existing savings proposals. A change to the implementation plans for the printing and robotics projects has occurred due to slippage in delivery of information from suppliers. This required identification of one-off mitigating measures, which were achieved through management of other smaller transformation initiatives and vacant posts; and

3.10.3 under-recovery of Council Tax and Non-Domestic Rates intervention income. Income will be monitored for the remainder of the year, although the level of actual income achieved in any year is not known with full certainty until the year end.

### **Contingency Planning**

3.11 A service contingency of £0.126 million will be used to mitigate any residual service financial risks in 2017/18.

# 4. Measures of success

4.1 Resources Directorate final outturn for 2017/18 is within budgeted levels and contributes at least £1.460 million to mitigate Council budget pressures.

# 5. **Financial impact**

5.1 The report projects Resources Directorate outturn budget performance to be £1.460 million less than approved budget. Attainment of this position is subject to active management of financial risks and, where appropriate, the taking of timely remedial action.

# 6. Risk, policy, compliance and governance impact

6.1 The delivery of expenditure within the approved revenue budget for 2017/18 is the key target. The risk of budget pressures arising throughout the course of the financial year will continue to be regularly monitored and reviewed and management action taken as appropriate.

# 7. Equalities impact

7.1 There are no direct equalities impact implications arising from this report. All budget proposals are subject to an initial relevance and proportionality assessment and, where appropriate, a formal Equalities and Rights Impact Assessment is then undertaken. The equalities and rights impacts of any substitute measures identified to address savings shortfalls are similarly assessed.

# 8. Sustainability impact

8.1 There is no direct relevance of the report's contents to impacts on carbon, adaptation to climate change and sustainable development. The Council's revenue budget includes expenditure impacting upon carbon, adaptation to climate change and contributing to sustainable development. In addition, all budget proposals are now subject to an upfront assessment across these areas.

# 9. Consultation and engagement

9.1 There is no direct relevance to the report's contents. The Council undertook a budget engagement exercise when developing the 2017/18 revenue budget.

# 10. Background reading/external references

<u>Revenue budget framework 2017/21 – update</u>: City of Edinburgh Council, 9 February 2017

<u>Revenue and Capital Budget Framework 2017/21 – further update</u>: City of Edinburgh Council, 9 February 2017

<u>Resources Directorate - Revenue Budget Monitoring 2017/18 - Month Three position</u>: Finance and Resources Committee, 5 September 2017

# Stephen S. Moir

#### **Executive Director of Resources**

Contact: Iain Shaw, Principal Accountant E-mail: iain.shaw@edinburgh.gov.uk | Tel: 0131 469 3117

# 11. Appendices

Appendix 1 - Resources Directorate Revenue Budget Monitoring 2017/18 - Month Five position

Appendix 2 - Resources Directorate - Approved Revenue Budget Savings 2017/18.

# **Appendix 1**

### **Resources Directorate**

# **Revenue Budget Monitoring 2017/18**

**Month Five position** 

#### Forecast Revenue Outturn by Service Area

|                                     | Revised<br>Budget | Projected<br>Outturn | Projected<br>Variance | Adverse /<br>Favourable |
|-------------------------------------|-------------------|----------------------|-----------------------|-------------------------|
|                                     | £'000             | £'000                | £'000                 |                         |
| Customer                            | 25,958            | 25,458               | (500)                 | FAV                     |
| Finance                             | 5,999             | 5,914                | (85)                  | FAV                     |
| Human Resources                     | 5,246             | 5,096                | (150)                 | FAV                     |
| Legal and Risk                      | 1,262             | 1,262                | 0                     | -                       |
| Property and Facilities Management  | 96,046            | 95,786               | (260)                 | FAV                     |
| Directorate and service-wide costs  | 944               | 944                  | 0                     | -                       |
| ICT                                 | 29,978            | 29,535               | (443)                 | FAV                     |
| Service Wide, including contingency | 126               | 104                  | (22)                  | FAV                     |
| Total Net Expenditure               | 165,559           | 164,099              | (1,460)               | FAV                     |

# Appendix 2

# **Resources Directorate: Approved Revenue Budget Savings 2017/18**

| Service                                  | Saving Description  | 2017/18<br>£'000 | Red/Amber/Green<br>assessment  |
|--|---|------------------|--|
| Service-wide                             | Employee turnover savings                                 | 339              |  |
| Service-wide                             | Agency staffing   | 422              |  |
| Service-wide                             | Income  | 74               |  |
| Service-wide                             | Develop workforce plans and review staffing mix           | 230              |  |
| Service-wide                             | Other staffing savings                                    | 68               |  |
| Property and<br>Facilities<br>Management | Asset Management Strategy                                 | 800              |  |
| Property and<br>Facilities<br>Management | Savings in borrowing support                              | 50               |  |
| Customer                                 | Business Support  | 3,712            |  |
| Customer                                 | Customer Services   | 1,844            |  |
| Customer                                 | Customer Services – Printing and Robotics business cases  | 932              | Slippage on<br>business case<br>implementation<br>fully mitigated in<br>2017/18. |
| Customer                                 | Efficiencies across Customer Services                     | 302              |  |
| Finance                                  | Audit fee saving  | 65               |  |
| Finance                                  | Finance employee cost savings                             | 376              |  |
| Finance                                  | Commercial and Procurement Services employee cost savings | 231              |  |
| Human<br>Resources                       | Human Resources employee cost savings                     | 101              |  |
| Legal and Risk                           | Internal Audit and Risk employee cost savings             | 32               |  |
| Legal and Risk                           | Legal Services increased internal income recharges        | 290              | Internal recharge<br>income target<br>being tracked<br>monthly.                  |
| ICT                                      | Digital and ICT employee cost savings                     | 548              |  |
| Service-wide                             | Additional income   | 10               |  |
|  | TOTAL   | 10,426           |  |